# Should we eliminate anonymous comments online?

ANYBODY CAN POST remarks on social media or in the comments sections of newspaper and magazine articles without giving their name. Such online anonymity has been under attack by those who say that it encourages misinformation, rude comments, stalking and bullying. Others argue that requiring people to use their real names in these instances would curtail free speech and eliminate an important forum for activists, victims of abuse, whistle-blowers and others.



### READER COMMENTS

facebook.com/CostcoCanada

A person should not make a comment that they would not be proud to have their parents or child read. Negative or positive, there is always a kind, graceful and purposeful way to get your point across!

-Krissy Borque

Anonymous comments allow timid people to tell the whole truth, no holds barred. ... There are always a few bad apples that spoil the bunch

—Tommy Everett

Rude comments and bullying are everywhere, and we are trying to teach the next generation that this is not acceptable.

-Karin Campbell-Gadd

There is little or no value in anonymous comments, as there is no way to validate or challenge the authenticity of the comments.

—Stephen Laurie

There are two sides to the discussion. If you have a view contrary to many others and you use your real name, you can be excoriated publicly. Anonymous commentary protects freedom of speech (and fear of reprisal), but it also tends to degrade discussion. No right or wrong here.

—Chris Twemlow

I have no problem with anonymous commentary. Why is seeing someone's real name the only means by which to legitimize a comment?

—Pat Myketa

Anonymous comments should be considered non-starters. If you want to remain anonymous, then do so silently.

—Susan Copley

TYLER OLSON / SHUTT

# YES FROM EXPERTS IN THE FIELD



Brian Maude, a consumer protection lawyer in Saint John, New Brunswick, was recently involved in a campaign to end anonymous comments on the CBC website

WHENEVER I HEAR people discuss the elimination of any editorial practice, one of the first cries in opposition is "Censorship!" It's an easy retort. I tend to agree with the late U.S. Supreme Court Justice Potter Stewart when he said, "Censorship reflects a society's lack of confidence in itself." As a society, we need the courage of our convictions.

We do, however, censor every day. We keep our "inside voice" in check, and don't always say exactly what we think, at least not out loud. We do this to avoid conflict, to avoid hurting the feelings of others, to be polite—except, however, online. Online, people abandon restraint, courtesy—not to mention grammar and civility. Why? Because it's not "them" talking. It's anonymous.

Some hide behind anonymity to say what they really think, no matter how hurtful, rude or threatening. The philosopher Søren Kierkegaard wrote that people "demand freedom of speech as a compensation for the freedom of thought, which they seldom use." That is all the more true when they hide behind the shield of anonymity. Why not? Who will know it's you? You need no courage; you need only the confidence of a keyboard and an attitude. It's bereft of consequences.

But we live in a society of consequences. We have responsibility. We have rules of civility that we embrace daily in order to live in harmony within our community. Why, then, would we not have those same rules when we choose to live in the global online community?

CBC, Radio-Canada, the Toronto Star and The Huffington Post have all moved to end anonymous comments on their websites. They did so because those comments reflected more a mob mentality than the considered thoughts of reflective readers. It was less frequently commentary than it was blind vitriol.

Requiring commenters to own their comments isn't censorship; it's simply challenging them to say—aloud—what they claim to believe. There's nothing stopping those same people from choosing to make the same rude, hurtful comments they made before. All they need is the courage to make it. C

# NO FROM EXPERTS IN THE FIELD



Gabriella Coleman, the Wolfe Chair in Scientific and Technological Literacy at McGill University, is the author of Hacker, Hoaxer, Whistleblower, Spy: The Many Faces of Anonymous (Verso, 2014).

IN RECENT YEARS, anonymous online comments have developed a poor reputation. Numerous editorials have called for their end. The worry: Allowing internet users to hide their identity will breed more hateful and harmful speech. The problem: The same anonymity used by bullies and harassers is also relied on by ordinary people, citizens and activists to express controversial political opinions and share sensitive information to support each other. While banning anonymity might curb some negative speech, it would also lead to detrimental social costs.

Forcing everyone to reveal their real names would create a speech monoculture, marginalizing the oppressed, voiceless and powerless who routinely rely on cloaking. Today, as more of us conduct all of our affairs online, it is imperative that anonymity remain a staple in our media diet. This does not mean every online forum is well served by cloaking. Communities should be empowered to decide whether anonymity serves them or not. Some organizations, including the BBC and The Huffington Post, have banned anonymous speech, while others, like *The New York Times* and *Jezebel*, still allow anonymous commenting.

Prohibiting anonymous comments en masse will also stifle the search for innovative solutions that curtail harmful speech without sacrificing anonymity. Sites like Jezebel, for instance, minimize hateful speech with moderating—forms of intervention that can be applied automatically with technology or human judgment. These sorts of efforts, which strike a balance between anonymity and control—and not a universal call to end anonymous speech—deserve our support. C

### WHAT DO YOU THINK?

Should we eliminate anonymous comments online?



**Click here** to vote



**See Member Comments** for more Debate responses

debate comments

## JULY/AUGUST **DEBATE RESULTS**

Is technology making us smarter?

23% YES 77% NO

Percentage reflects votes received by July 17, 2017.

Results may reflect Debate being picked up by blogs.

# WATCH FOR UPCOMING **DEBATES ON FACEBOOK**

Your opinion may appear in a future issue of The Connection.

Like us on **facebook** facebook.com/CostcoCanada

Opinions expressed are those of the individuals or organizations represented and are presented to foster discussion. Costco and The Costco Connection take no position on any Debate topic.